

SUMMER WELCOME GIFT TERMS AND CONDITIONS

- To be eligible for a free membership welcome gift, you must purchase a membership online at kew.org and pay by Direct Debit within the following dates: 00.01 on 25 July 2024 until 23.59 on 31 August 2024. Please note the offer is for fully completed/confirmed transactions only. We reserve the right to end this offer before the advertised closing date on 31 August.
- This offer is not available for memberships purchased onsite and/or paid for by a non-Direct Debit method.
- This offer is not available for gift membership purchases.
- To redeem your free welcome gift, you must provide proof of purchase in the form of your membership welcome email.
- Your free welcome gift can be redeemed onsite at Victoria Gate only, at the entrance (not exit). Please ask a member of the team upon entry to the Gardens.
- You must redeem your free welcome gift by Sunday 15 September 2024. No welcome gifts will be available after this date.
- This offer is only available while stocks last. No alternative will be available if stock runs out.
- Free gift items are subject to availability. Free gifts will include one of the following only: a Kew tote bag, a Kew keyring, a Kew Children's Guide or a Kew Guide. We will do our best to ensure all of these to be available to choose from, but we may run out of a particular item.
- Only one welcome gift is available per membership.
- This offer cannot be exchanged for cash, transferred or resold for commercial gain.
- Unfortunately, we cannot be responsible for any issues with online transaction failures.
- Please contact us if you have accessibility issues which impede your ability to visit the Gardens to redeem your welcome gift.